

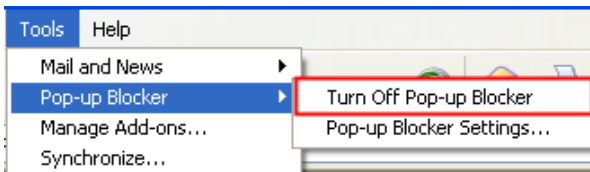
A YXfcb]W5 WUXYa mCb`]bY7 ci fgY'Hfci V`Yg\ cch]b[`; i]XY`

Most computers are set up appropriately to view eLearning modules. If you are having trouble opening or viewing the eLearning modules from the Medtronic Academy, please try the following steps.

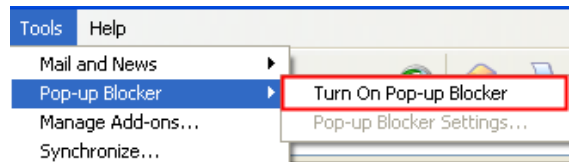
%` Hi fb`CZZDcd!i d`6`cW_Yf`

- Open an **hYfbYh9I d`cfYf** session.
- Click the **Hcc`g** menu option and select **Dcd!i d`6`cW_Yf**.
- If **Hi fb`CZZDcd!i d`6`cW_Yf** displays (see Example 1), select it to turn off the Pop-up Blocker.
- If **Hi fb`Cb`Dcd!i d`6`cW_Yf** displays (see Example 2), **bc`Z fH Yf`UW]cb`]g`fYeI JfYX**.

Example 1: Pop-up Blocker is *turned on*



Example 2: Pop-up Blocker is *turned off*

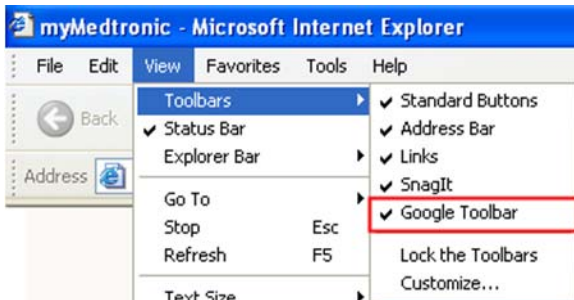


Note: After completing a Saba eLearning course, follow the steps above if you wish to re-activate the Pop-up Blocker.

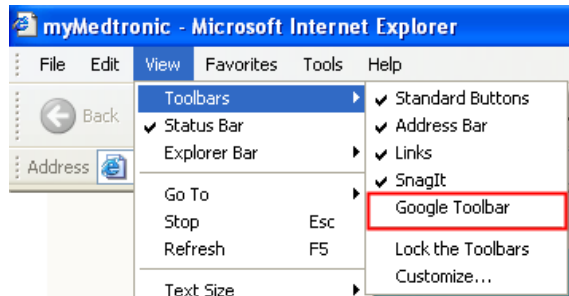
&` hUW]j UH`; cc[`Y`UbX`MU cc`Hcc`VUfg`

- Open an **hYfbYh9I d`cfYf** session.
- Click the **J]Yk** menu option and select **Hcc`VUfg**.
- If the **; cc[`Y`cf`MU cc`Hcc`VUf** does not appear in the list, **bc`Z fH Yf`UW]cb`]g`fYeI JfYX**
- If the **; cc[`Y`cf`MU cc`Hcc`VUf** is checked (see Example 1), click **; cc[`Y`cf`MU cc`Hcc`VUf** to remove the check mark.
- If the **; cc[`Y`cf`MU cc`Hcc`VUf** is unchecked (see Example 2), **bc`Z fH Yf`UW]cb`]g`fYeI JfYX**.

Example 1: Google toolbar is *activated*

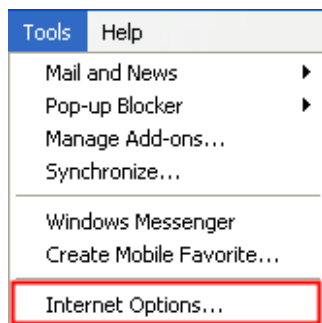


Example 2: Google toolbar is *inactivated*

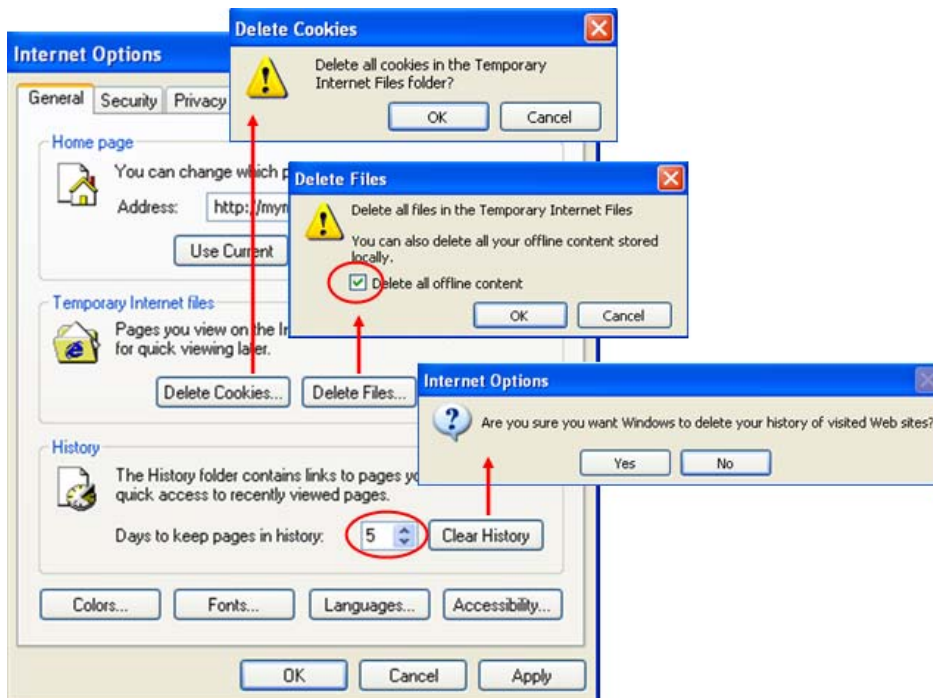


3. Delete Cookies/Temporary Files and Clear History

- a. Open an **Internet Explorer** session.
- b. Click the **Tools** menu option and select **Internet Options**.



- c. From the **General** tab, in the **Temporary Internet files** section, click the **Delete Cookies** button. *The Delete Cookies dialog box displays.*
- d. Click the **OK** button.
- e. Click the **Delete Files** button. *The Delete Files dialog box displays.*
- f. Select the **Delete all offline content** check box and click the **OK** button.
- g. In the **History** section, change the **Days to keep pages in history** to **5** and click the **Clear History** button. *The Internet Options dialog box displays.*



- h. Click the **Yes** button.
- i. Click the **Apply** button to apply the computer settings.
- j. Click the **OK** button to close the **Internet Options** window.